## PERCENT OF CASES CLOSED IN FEWER THAN 365 DAYS\* Prior Yr Prior Prior Year to Year to Quarter Quarter Percent Date Date Percent Biennial Biennial Percent FY04 FY03 to Date Ending Ending Change Change to Date Change 7/1/02-7/1/03-7/1/02-7/1/00-Board 3/31/04 3/31/03 3/31/04 3/31/02 3/31/04 3/31/03 Medicine 68.8% 70.1% 88.5% 29% 70.0% 0% 69.1% 68.5% 1% 77.4% Pharmacy 76.6% 82.5% 77.8% 1% 78.2% 70.0% 12% -7% -6% Veterinary Medicine 83.3% 93.8% 67.0% 80.2% 75.6% 80.4% -11% -16% Dentistry 55.7% 64.0% -13% 57.9% 67.9% -15% 63.5% 71.2% -11% Funeral Directing 80.6% 66.7% 21% 63.2% 61.1% 3% 59.1% 72.7% -19% 75.0% 66.7% Optometry 69.2% 73.0% -5% 67.1% 76.7% 12% -13% -6% Counseling 88.9% 42.9% 107% 70.6% 73.0% -3% 71.2% 76.0% Psychology 62.5% 87.5% -29% 76.0% 85.0% -11% 82.5% 81.5% 1% -4% Social Work 86.2% 100.0% -14% 73.8% 92.0% 81.1% 84.2% -20% -6% Nursing 74.6% 67.9% 10% 73.1% 70.0% 4% 71.0% 75.8% -14% Nurse Aide 74.8% 70.7% 6% 69.2% 69.5% 0% 68.1% 79.0% Nursing Home Administrator 50.0% 66.7% -25% 56.3% 70.4% -20% 66.7% 76.3% -13% Speech Pathology/Audiology 0.0% 100.0% 71.4% 60.0% 64.3% 80.0% -20% -100% 19% Physical Therapy 75.0% 72.4% 52.2% 61.8% -30% 83.3% 11% 39% 88.0% **Department Total** -5% 71.9% 13% 71.2% -1% 69.8% 81.4% 70.3% 73.1%

The percent of cases closed in fewer than 365 days shows, from the total of all cases closed during the specified period, the percent of cases of all levels of complexity that were closed in less than one year. In comparing two time periods, if the change is positive there was a higher percent of cases closed in under a year in the first period than in the previous period.